

Electronic Acknowledgement Receipt

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|---|--|
| EFS ID: | 3157897 |
| Application Number: | 09828414 |
| International Application Number: | |
| Confirmation Number: | 5145 |
| Title of Invention: | Methods and systems for customer relationship management |
| First Named Inventor/Applicant Name: | Oumar Nabe |
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| Filer: | Daniel M. Fitzgerald/Gail Maloney |
| Filer Authorized By: | Daniel M. Fitzgerald |
| Attorney Docket Number: | 17207-00009 |
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| Application Type: | Utility under 35 USC 111(a) |

Payment information:

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| Submitted with Payment | yes |
| Payment Type | Deposit Account |
| Payment was successfully received in RAM | \$1270 |

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| RAM confirmation Number | 3199 |
| Deposit Account | 012384 |
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File Listing:

| Document Number | Document Description | File Name | File Size(Bytes) /Message Digest | Multi Part /.zip | Pages (if appl.) |
|-----------------|---|-----------|--|------------------|------------------|
| 1 | Request for Continued Examination (RCE) | rce.pdf | 695869 5506731a5f3f3d3da5d20aa0f6c09224a2 8eb42a10 | no | 3 |

Warnings:

Information:

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|---|--|-----------------|---|-----|----|
| 2 | | AmendmentAF.pdf | 1019406 653e4b506c4ac71bed32ebfb7a6f5275d 741a350 | yes | 26 |
|---|--|-----------------|---|-----|----|

Multipart Description/PDF files in .zip description

| Document Description | Start | End |
|--|-------|-----|
| Amendment After Final | 1 | 1 |
| Claims | 2 | 16 |
| Applicant Arguments/Remarks Made in an Amendment | 17 | 23 |
| Extension of Time | 24 | 26 |

Warnings:

Information:

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|---|------------------------|--------------|--|----|---|
| 3 | Fee Worksheet (PTO-06) | fee-info.pdf | 8312 181e5699cb5421e187c299a22693c 74c7ddc83 | no | 2 |
|---|------------------------|--------------|--|----|---|

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

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